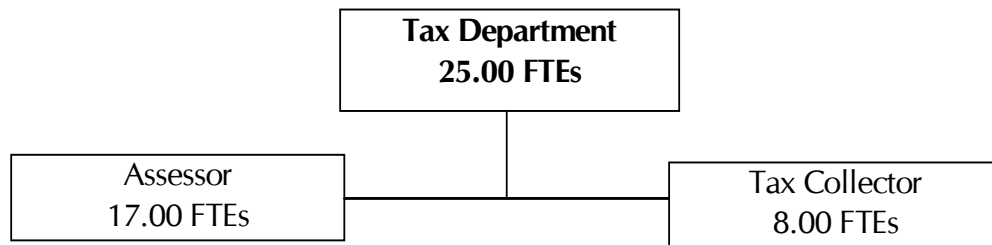


Catawba County Government



Tax Department

Summary

	2003/04 Actual	2004/05 Current	2005/06 Requested	2005/06 Approved	Percent Change
Revenue					
Property Tax	60,694,433	61,064,057	61,579,172	62,836,529	3%
Charges & Fees	180,428	240,720	206,058	206,058	-14%
Contribution to General Fund	(60,470,568)	(60,793,727)	(61,296,992)	(62,554,349)	3%
General Fund	835,397	956,756	1,019,311	1,017,061	6%
Total	\$1,239,690	\$1,467,806	\$1,507,549	\$1,505,299	3%
Expenses					
Personal Services	\$1,013,135	\$1,105,391	\$1,145,654	\$1,145,654	4%
Supplies & Operations	226,427	342,415	341,895	339,645	-1%
Tax Refunds	128	20,000	20,000	20,000	0%
Total	\$1,239,690	\$1,467,806	\$1,507,549	\$1,505,299	3%
Employees					
Permanent	25.00	25.00	25.00	25.00	0%
Hourly	0.00	0.00	0.00	0.00	0%
Total	25.00	25.00	25.00	25.00	0%

Significant Changes:

This department includes the Tax Assessor, Tax Collector, and Reappraisal functions.

The budget for this department reflects an overall increase of 3%. The department continues to look for ways to reduce cost by contracting with third party agencies for services such as the Lockbox service provided by BB&T that handles tax payments mailed by citizens , and pursuing unlisted personal property through the contract with Tax Management Associates.

TAX ASSESSOR

Statement of Purpose

Ensure all real and personal property is listed annually to the owner of record as of January 1st of each year, and all licensed motor vehicles are billed by the fourth month following the renewal month, as mandated by the General Statutes of North Carolina.

Outcomes

1. To ensure prompt notification to citizens of their tax amount due, mail real and personal tax bills no later than September 1st, when they lawfully become due and payable.
2. Mail vehicle tax bills fifteen days prior to the first day of the month the tax bill is due.
3. Provide quality customer service by responding to all taxpayer inquiries within 24 hours.
4. Perform timely transfers of real property to new owners by processing deeds received from Register of Deeds office within 15 days of receipt.
5. Provide exemplary customer service to the public in the Real Estate Assistance area by maintaining up-to-date information and staff availability to answer questions.

Assessor

Organization: 130050

	2003/04 Actual	2004/05 Current	2005/06 Requested	2005/06 Approved	Percent Change
Revenue					
Charges & Fees	\$4,680	\$62,550	\$31,850	\$31,850	-49%
General Fund	835,397	956,756	1,019,311	1,017,061	6%
Total	\$840,077	\$1,019,306	\$1,051,161	\$1,048,911	3%
Expenses					
Personal Services	\$710,082	\$776,551	\$806,376	\$806,376	4%
Supplies & Operations	129,867	222,755	224,785	222,535	0%
Tax Refunds	128	20,000	20,000	20,000	0%
Total	\$840,077	\$1,019,306	\$1,051,161	\$1,048,911	3%
Employees					
Permanent	17.00	17.00	17.00	17.00	0%
Hourly	0.00	0.00	0.00	0.00	0%
Total	17.00	17.00	17.00	17.00	0%

Significant Changes:

TAX COLLECTOR

Statement of Purpose

To collect and account for all current, as well as delinquent, County and City Ad Valorem taxes charged to the Tax Collector; all County privilege licenses; issue all mobile home moving permits; collect all County street assessments; and collect all fees related to garnishment, attachment, levy, judgment, and returned checks as provided by North Carolina law.

Outcomes

1. Achieve a year-end tax collection rate within the top 5% of counties in North Carolina.
2. Achieve an average collection rate of at least 98.5% for the eight municipalities.
3. Reduce the prior ten (10) years delinquents by 25% during the period July 1, 2005, through June 30, 2006.
4. Collect 95% of the 2005/2006 Motor Vehicle tax.
5. Maintain exemplary customer service by responding to all taxpayer inquiries within 24 hours and enrolling staff in customer service training sessions where practicable and when offered.

Tax Collector

Organization: 130100

	2003/04 Actual	2004/05 Current	2005/06 Requested	2005/06 Approved	Percent Change
Revenue					
Property Tax	\$60,694,433	\$61,064,057	\$61,579,172	\$62,836,529	3%
Charges & Fees	175,748	178,170	174,208	174,208	-2%
Cont. to General Fund	(60,470,568)	(60,793,727)	(61,296,992)	(62,554,349)	3%
Total	\$399,613	\$448,500	\$456,388	\$456,388	2%
Expenses					
Personal Services	\$303,053	\$328,840	\$339,278	\$339,278	3%
Supplies & Operations	96,560	119,660	117,110	117,110	-2%
Total	\$399,613	\$448,500	\$456,388	\$456,388	2%
Employees					
Permanent	8.00	8.00	8.00	8.00	0%
Hourly	0.00	0.00	0.00	0.00	0%
Total	8.00	8.00	8.00	8.00	0%

Significant Changes: